## Salesforce Error: REQUEST\_LIMIT\_EXCEEDED

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REQUEST\_LIMIT\_EXCEEDED

If you are receiving this error, it means that you have exceeded your Salesforce API request limit. This usually occurs when you make a large amount of Salesforce API calls in a 24 hour period.

## Resolution

If you are not the Salesforce Admin for your org, it's good to touch base with them about any new apps which may be making API calls.

## View your API Usage

- 1. In Salesforce, click on Setup in the top right hand corner.
- 2. Go to the left hand column. Scroll down to Environments, expand the menu, and then click on System Overview.
- 3. On the right hand side of the page, you should see a section labeled API Usage.

ess Automation r Interface tom Code	SETUP System Overview		
elopment ronments Deploy	System Overview View key usage data for your org.		Help for this Page Configure Messages
Jobs	Schema	API Usage	
Logs	YOUR CUSTOM OBJECTS + YOUR CUSTOM SETTINGS 1	API REQUESTS, LAST 24 HOURS	
Monitoring	28	% (maximum 400) <b>31</b>	<b>0%</b> (maximum 15,000)
System Overview r Engagement grations	TOTAL CUSTOM OBJECTS + TOTAL CUSTOM SETTINGS 1 30 19	(maximum 3.000)	
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tity	1.0 MB (Approx.) 20%	maximum 5.0 MB)	

From here, you will be able to see the number of API requests in the last 24 hours, percent used, and the API request limit for your account.

If you need to increase your API usage limit, contact Salesforce support.

Once your quota has been reset, you will need to resend any data that was not originally sent through as a result of this error. Our article on Resending a Response Through the Connector outlines this process in more detail.