Salesforce Error: REQUEST_LIMIT_EXCEEDED

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REQUEST_LIMIT_EXCEEDED

If you are receiving this error, it means that you have exceeded your Salesforce API request limit. This usually occurs when you make a large number of Salesforce API calls in a 24-hour period.

Resolution

If you are not the Salesforce Admin for your org, it's good to touch base with them about any new apps that may be making API calls.

View your API Usage

- 1. In Salesforce, click on Setup in the top right-hand corner.
- 2. Go to the left-hand column. Scroll down to Environments, expand the menu, and then click on System Overview.
- 3. On the right-hand side of the page, you should see a section labeled API Usage.

Process Automation Jser Interface Custom Code	System Overview	
Development Invironments > Deploy	System Overview View key usage data for your org.	Help for this Page Configure Messages
> Jobs	Schema API Usage	
> Logs	YOUR CUSTOM OBJECTS + YOUR CUSTOM SETTINGS	T 24 HOURS
> Monitoring	28 7% (maximum 400) 31	0% (maximum 15,000)
System Overview	TOTAL CUSTOM OBJECTS + TOTAL CUSTOM SETTINGS	
Jser Engagement	30 1% (maximum 3,000)	
ntegrations lotification Builder	CUSTOM METADATA TYPES 1	
TINGS	0 (includes 0 Custom Metadata Types from packages)	
Company Settings	CUSTOM METADATA TYPE USAGE 1	
ata Classification	0% (0 of 10,000,000 characters)	
ustomer 360 Privacy Center	DATA STORAGE 1	
dentity	1.0 MB (Approx.) 20% (maximum 5.0 MB)	

From here, you will be able to see the number of API requests in the last 24 hours, the percentage used, and the API request limit for your account.

If you need to increase your API usage limit, contact Salesforce support.

Once your quota has been reset, you will need to resend any data that was not originally sent through as a result of this error. Our article on Resending a Response Through the Connector outlines this process in more detail.