

Find Records in Salesforce

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My response data is present in FormAssembly, but not in Salesforce.

1. Make sure that your connector is set up and enabled. (In the **Connectors** tab for those on the Professional, Premier, or Enterprise Plans, you'll see a green light on the Salesforce Connector in the timeline.)
2. Check the **connector activity log**. You should see an entry matching the date and time the response was submitted.
 - If the log entry is green, the data is present in Salesforce. Make sure you have the appropriate permissions to view the data.
 - If the log entry is red, then an error occurred. You need to review the error message and correct your connector setup accordingly.

To access the connector log, go to the **Forms** tab and select your form. Click on **Connectors > View Log** (or **Log** for Enterprise users).

You can also check the availability of Salesforce systems here: <http://trust.salesforce.com/trust/status>
