

Salesforce Assigns a Different Owner ID

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If you are attempting to send the value of an Owner ID to a Salesforce record, Salesforce may overwrite that value with the Salesforce administrator's Owner ID.

In order to resolve this issue, you should uncheck the "**Assign using active assignment rules**" box at the bottom of your Salesforce connector and then save your connector.

Salesforce Emails & Rules Options

- Assign using active assignment rules
- Trigger auto-response rules
- Trigger other emails
- Trigger user emails