

How to Resolve "Cannot send message without a sender address" Error

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Overview

If you are receiving a connector error that reads "Error Sending Email With Message-ID" or "Cannot send message without a sender address", you'll need to double-check check your email address has been entered in the support email field within the Admin Dashboard.

Error Resolution

Go to your **admin dashboard** → **settings** → **general** and make sure that you have your email address entered in the "**support email**" field.

After adding your email, make sure to apply the changes at the bottom of the settings page.
