

Use Case: Create a Salesforce Service Cloud Case

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Create Salesforce Service Cloud Cases

If you are a Salesforce Service Cloud user, you can use FormAssembly forms to create Service Cloud cases when forms are submitted.

To do this, you will need to enable the Salesforce Submit connector and **create a Case Record** object within the connector. You will need to map all required fields, as well as any fields that you would like to be sent over to the new case.

You can see additional details on [creating records in Salesforce here](#).
