

# Common Stripe Error Messages

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## Overview

When dealing with Stripe, you will occasionally run into error messages in the log that prevents it from running.

## Error - Unit Price not Set

1. The most common occurrence is when you're using both single and recurring payments on the same connector. This occurs when the price in the one time subscription needs to be set as a formula instead of a 1 or 0.
  - Your formula will look like this: @IF(%%tfa\_XXXX%%="Single",1,0) - You'll need to replace tfa\_XXXX with the field alias for the field where you ask if this is a one time payment. This formula says, if the Type of Donation field has Single selected, then run this payment, if not, skip it.

**Type of Donation \***

Single

Recurring

CHARGE #1: TYPE OF DONATION

ITEM NAME *	DESCRIPTION
Type of Donation f	do not use
<small>For your records only. Not sent to Stripe.</small>	<small>For your records only. Not sent to Stripe.</small>
UNIT PRICE *	QUANTITY ORDERED *
defined in the form: ↓	defined here: ↓
Type of Donation ▼	@IF(%%tfa_1111%%="Single",1,0) f
<a href="#">Show Choice Mapping</a>	

[Remove](#) [Done](#)

## Error - Prices must be 0.01 or greater

This error means that you are trying to send a charge to Stripe that does not have a price or is equal to zero. Stripe requires there to be at least a 0.01 charge to process.

## Failed: No such plan

If you are trying to process subscriptions and you receive this error check to be sure you are using the Plan ID from the proper Stripe dashboard, either testing or live. The Plan ID's can vary between the two areas.

See below for the test/live toggle.

