

Common Stripe Error Messages

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Overview

When dealing with Stripe, you will occasionally run into error messages in the log that prevent it from running.

Error – Unit Price not Set

The most common occurrence is when you're [using both single and recurring payments on the same connector](#). This occurs when the price in the one-time subscription needs to be set as a formula instead of a 1 or 0.

Your formula will look like this:

```
@IF(%%tfa_XXXX%%="Single",1,0)
```

- This formula says, if the Type of Donation field has Single selected, then run this payment; if not, skip it
- Replace "tfa_XXXX" with the field alias for the field where you ask if this is a one-time payment.

Type of Donation *

☐ Single

☐ Recurring

CHARGE #1: TYPE OF DONATION

ITEM NAME *

Type of Donation f

For your records only. Not sent to Stripe.

UNIT PRICE *

defined in the form: ⬆

Type of Donation ▼

Show Choice Mapping

DESCRIPTION

do not use ⬆

For your records only. Not sent to Stripe.

QUANTITY ORDERED *

defined here: ⬆

@IF(%%tfa_1111%%="Single",1,0) f

Remove

Done

Error – Prices must be 0.01 or greater

This error means that you are trying to send a charge to Stripe that does not have a price or is equal to zero. Stripe requires there to be at least a 0.01 charge to process.

Failed: No such plan

If you are trying to process subscriptions and you receive this error, check to be sure you are using the Plan ID from the proper Stripe dashboard, either testing or live. The Plan IDs can vary between the two areas.
