

# Generic Aliases

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### Overview

There may be times when you would like to include the form or response details in your connector mappings, such as the form name, the response URL, or the date the response was submitted. We have a number of [generic aliases](#) available for this purpose. The alias will be replaced by the actual value when the connector runs.

Please [click here](#) to see how generic aliases may be used in e-mail notifications.

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## Where to find the Generic Aliases

Generic aliases have the same names across all forms.

You can locate them in the connector mappings, by utilizing the [Field Editor](#). This editor is accessible by choosing "a formula or text" and clicking the small "f" in the lower right hand corner of the box.

1 - Create new Case record
Edit

FIELD MAPPING

THESE SALESFORCE FIELDS:

GET THEIR VALUE FROM:

Description

a field in your form

Select a form field

+ Add an object dependent on Case

+ Add another object

Edit Connector Options (Triggers, Rules, Data Retention, API Version)

Show source mapping [->]
Show source mapping [->]
Show source mapping [->]

## List of Generic Aliases

ALIAS	DEFINITION
%%FORM_NAME%%	The name of your form.
%%CREATION_DATE%%	The date and time when the response was created.
%%MODIFIED_DATE%%	The date and time when the response was last modified.
%%SUBMITTED_DATE%%	The date and time when the response was submitted.
%%COMPLETION_TIME%%	The time it took to fill out the form.
%%RESPONSE_HTML_BETA%%	The HTML formatted data submitted with the form. This alias has inline styling to be more compatible with email clients. <i>You should not use this alias if your form collects sensitive information that should not be sent over an insecure medium like email.</i>
%%RESPONSE_HTML%%	The HTML formatted data submitted with the form. <i>You should not use this alias if your form collects sensitive information that should not be sent over an insecure medium like email.</i>

