

# Workflow Step – Page Redirect

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## In this Article

[Introduction](#)

[Properties Panel Configuration](#)

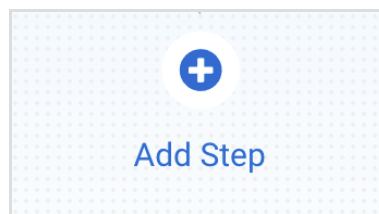
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### Introduction

The Page Redirect Step allows you to redirect respondents to a Thank You page or an external page using a URL.

To add a Page Redirect to your workflow, click the "**Add Step**" button on your Workflow Builder Map and then select **Page Redirect** from the dropdown menu. You can also hover over the space between steps in your workflow, and the "+" icon will appear.



You can edit or delete a Page Redirect at any time by selecting it on the Map and opening the **Properties** panel.

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## Properties Panel Configuration

Adding a Page Redirect will automatically open the Properties panel so you can configure the step. The Properties panel for this step contains the following tabs: **Description** and **Configure**.

You can delete any step by opening the Properties panel for the step and clicking the red "**Delete Step**" button at the bottom.

**Redirect Properties**

**DESCRIPTION** | CONFIGURE

**Step Details**

STEP TYPE  
Page Redirect

STEP NAME \*  
Redirect to Another Page

STEP DESCRIPTION  
The Page Redirect action allows you to redirect respondents to a Thank You page or another page of your choosing, after the previous step has been completed.

Delete Step

**Note:**

- Every workflow, and every respondent's path in a workflow, **must end with a Page Redirect Step.**
- Once a respondent's final form is submitted, the respondent must be sent to a Thank You page or a Redirect URL elsewhere to end their workflow path. If one is not added to the workflow, when a respondent's journey in the workflow ends, they will automatically be redirected to a default generic Thank You Page that simply says "Thank You."
- Additionally, any time a workflow switches from one respondent to another (via assignments), a Page Redirect Step is required before the Email Step assigning the workflow to the next respondent.

## Description Tab

This tab handles the details of the step itself, such as the Step Name and Step Description.

- **Step Name** – This field allows you to give the step a custom name, which can help you differentiate between your steps. It has a default value of "Redirect to Another Page" until manually changed.
- **Step Description** – You can use this field to add a description to your step.

## Configure Tab

This tab will allow you to customize the Thank You page or Redirect URL, which will appear when the respondent reaches this step.

**Redirect Properties** [X]

DESCRIPTION CONFIGURE

**Redirect Customization**  
Set up a thank you page or redirect to another page.

EITHER SHOW THIS "THANK YOU" MESSAGE:

[Rich Text Editor: B, I, U, Bold, Italic, Underline, Bulleted List, Numbered List, Indent Left, Indent Right, Link, Unlink, Fields]

Aliases [v] f [v] [Image Icon] [Code Icon] [Source Icon]

Insert the alias LINK\_TO\_NEXT\_STEP to allow the previous respondent to proceed to the next form.

...OR REDIRECT TO THIS PAGE:

https:// [f]

Please enter the redirect URL in the format of <https://www.formassembly.com>.  
Entering the URL in a different format may cause an invalid redirect. Please make sure any formulas use the same format as well.

Note: The thank you message above will not be displayed if a redirect link is supplied.

[Delete Step]

- **"Thank You" Message** – You can use the "Thank You" Message text area to create your Thank You page.
  - Add and style text, add links, and images
  - Reference field and form aliases from any form above this step in the Workflow Builder Map
  - Reference workflow-specific aliases
  - Directly edit the source code of your "Thank You" Message by clicking on the " < > " icon.

...OR REDIRECT TO THIS PAGE:

https:// [f]

- **Redirect URL** – Adding a URL to this field will send the respondent to the specified web page instead of showing the Thank You page. Manually enter a URL here, or customize it and create a dynamic URL by using the Formula Editor. If you are not yet familiar with the Formula Editor, [learn more about using it to create formulas here](#).

**Note:**

- The Formula Editor in the Workflow Builder has some additional aliases when compared to the form-specific Editor. Namely, you can now select fields and aliases from all previous forms when building your formulas.
- Selecting these previous forms' fields and aliases in the Formula Editor will create a **"super-alias"** – these work across multiple forms and steps.
- Super-aliases have the following format: `%%[workflow step #]![field alias]%%`

## Feedback