

Salesforce OAuth Token Limit

Download the PDF of this article.

In this Article

Related Articles

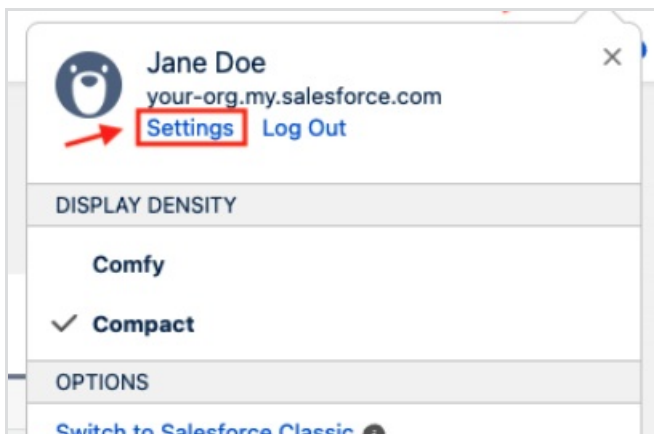
Overview

In Salesforce, there can only be 5 active Salesforce OAuth tokens for a given Salesforce user/service combo. A new token is generated each time you select "Connect to Salesforce" and log into Salesforce.

Use the instructions provided here if you have reached your token limit.

Check for OAuth Token Availability

1. Access your Salesforce Org
2. Hover your mouse over your profile and click it
3. Click **Settings**



4. Search for "Connections" in the quick search bar
5. Check for connections made to FormAssembly
6. If there are already 5 connections to FormAssembly, this means there are no free OAuth tokens available.

Revoke the Least Utilized OAuth Token(s)

1. Within the Connections list in Salesforce, **revoke** the connections to FormAssembly with the lowest "**Use Count**". Once you have **3 or fewer connections to FormAssembly**, continue.
 - Please make sure not to revoke connections that have a high "Use Count" number.
2. In FormAssembly, click "**Connect to Salesforce**" in the Salesforce connector to create a new connection.
3. You may need to reauthenticate other connectors on your account.

Note: Do not click on the "Connect to Salesforce" button again. Instead, select the Salesforce user from the "connect using:" list.
